

## **Hearing Innovations: COVID-19 Update**

Thank you for your patience as we practice audiology in the best interest and health of our patients and staff at this time. We are open by appointment only in both our Boardman and Liberty offices. We would like to share with you what we are doing to keep us all safe at this time. We are screening staff and in-house patients for COVID-19 symptoms, per the CDC recommendations, prior to arrival and asking those who have any of the symptoms to reschedule. Temperatures are checked daily to ensure everyone's safety. Your audiologist and staff will wear masks and gloves during the entirety of your appointment and we are asking patients to wear a mask in accordance with Gov. DeWine's mandate.

Please note, there is a temporary lack of hospitality in our waiting room with the TV off, coffee maker unavailable, and the removal of our sign-in sheet, candy bowl, magazines and chairs. There is red tape on the floor to keep social distancing guidelines clearly marked and plexiglass up at the front desk window. You will be assigned a room number upon arrival for your scheduled appointment and advised to proceed to your room that has been cleaned and sanitized for you. All doors will remain open to avoid touching doorknobs. We are limiting appointments and offering contactless curbside appointments so you don't have to enter the office for needed service. We appreciate your compliance and understanding as we safely navigate forward during these times. If we can be of service to you, call anytime at 330-726-8155.